The National Transportation Safety Board (NTSB) has achieved 95 percent of its performance targets for fiscal year 2011. NTSB performance is guided by four strategic goals: (1) accomplish objective investigations of transportation accidents, (2) from investigations, recommend and advocate actions that will improve transportation safety, (3) provide outstanding stewardship of resources, and (4) achieve organizational excellence. During fiscal year 2011, agency activities were based on 17 specific strategic objectives and 30 performance measures that cascaded from these four strategic goals and directly related to organizational and employee performance.

Figure 1: 2011 Annual Performance

Listed below are several of the key performance targets that the agency successfully met:

* The Board adopted 12 reports that had resulted from the completion of major accident investigations.
* To raise awareness of emerging safety issues, the Board held forums, hearings, conferences and completed a safety study on the following: truck and bus safety, child passenger safety (air and automobiles), aging drivers, aviation code-sharing arrangements, fishing vessel safety, the San Bruno pipeline explosion, airplane fuselage structural integrity, family assistance, and airbag performance in general aviation.
* 78 percent of safety recommendations were implemented over the last five years.
* The Office of Administrative Law Judges disposed of 75 percent of total cases.
* The agency received an unqualified audit opinion of financial reports.

Throughout the year, performance measures were evaluated as the agency continued to develop a targeted set of outcome/results-oriented measures consistent with the NTSB’s mission. As a result of this effort, the new 2012 Operating Plan includes just 14 performance measures, with 43 percent of those measures focusing on outcomes/results, in accordance with government performance management best practices. The remainder of the measures are classified as either output or efficiency performance measures. The NTSB will continue to evaluate and adjust its performance management program as applicable.

**NTSB Planning Documents**

* [**2010-2015 NTSB Strategic Plan**](http://www.ntsb.gov/doclib/agency_reports/Strategic-Plan_2010-2015.pdf)
* [**2010-2015 Information Technology Strategic Plan**](http://www.ntsb.gov/doclib/agency_reports/NTSB_IT_Strategic_Plan_Updated_FY10-15.pdf)
* [**2010 Annual Report to Congress**](http://www.ntsb.gov/doclib/agency_reports/2010AnnualReport.pdf)
* [**2010 Performance and Accountability Report**](http://www.ntsb.gov/doclib/agency_reports/SPC1002.pdf)
* [**2008-2012 Strategic Human Capital Plan**](http://www.ntsb.gov/doclib/agency_reports/Strategic_Human_Capital_Plan.pdf)