



Panel 4

International Code-Sharing Safety Interactions

Star Alliance
United Airlines
Michael Quiello

Members of Star Alliance

The Star Alliance Now Has 28 Airlines Carrying More Than 600 Million Passengers A Year... And Is Still Growing



corporate
safety

Future Star Alliance Member Additions:



safely
every day

Star Alliance Membership Requirements

There are 13 distinct Assets that are considered to be minimum requirements for Star Alliance membership.

- Safe Travel
- Premium Customer Benefits
- Frequent Flyer Accrual and Redemption
- Customer Handling
- Commercial Relationship
- Sales Strategy and Product
- Communication Principles
- Branding Principles
- Quality Management
- Business Support Tools
- Consistent Management of Crises and Emergencies
- Membership Agreements
- Business Discipline

Star Alliance Membership Requirements (cont.)

– Example: Safe Travel

- Requires Star Alliance member carriers to successfully undergo biennial IOSA audits.
- Defines a common understanding of safe operations.
- Defines a mechanism for sharing knowledge and expertise.
- Validates the requirement to meet or exceed internationally recognized safety standards.

Alliance Member Code-Sharing

Although it is not a requirement that Star Alliance members code-share with each other, United does code-share with most Star Alliance members as well as with other non-Star Alliance carriers.

Airline	Codeshare	Airline	Codeshare
Adria Airways	☆☆	Gulfstream Int'l Airlines	✓
Aegean	☆☆	Hawaiian Airlines	✓
Aer Lingus	✓	Island Air	✓
Air Canada	☆☆ ✓	Jet Airways	✓
Air China	☆☆ ✓	LOT Polish Airlines	☆☆ ✓
Air India*		Lufthansa	☆☆ ✓
Air New Zealand	☆☆ ✓	Qatar Airways	✓
ANA	☆☆ ✓	Scandinavian Airlines	☆☆ ✓
Asiana Airlines	☆☆ ✓	Shanghai Airlines***	☆☆ ✓
Austrian	☆☆ ✓	Singapore Airlines	☆☆
Blue 1	☆☆	South African Airways	☆☆ ✓
bmi	☆☆ ✓	Spanair	☆☆ ✓
Brussels Airlines	☆☆ ✓	SWISS	☆☆ ✓
Continental	☆☆ ✓	Grupo TACA	✓
Croatia Airlines	☆☆	TAM	☆☆ ✓
EgyptAir	☆☆ ✓	TAP Portugal	☆☆ ✓
Emirates**		Thai Airways Intl	☆☆ ✓
Ethiopian Airlines*	☆☆	Turkish Airlines	☆☆ ✓
Great Lakes Airlines	✓	US Airways	☆☆ ✓

* Future Star Alliance Members

** Mileage Plus Partner Only

*** Exiting Star Alliance on Oct 30, 2010

☆☆ Star Alliance Members

Sharing of Safety Practices and Data

- Star Alliance Safety Advisory Group (SYA)
 - Member carriers' participation in the Safety Advisory Group is mandatory
 - All Star members must be IOSA registered
 - 19 voting members
 - Meetings twice a year
 - Share safety program data and incidents
- Every Star Alliance member carrier CEO is required to sign the “Statement of Cooperation on Air Safety”.
 - Ensures that all Star Alliance member carriers are committed to the same high standards of safety by sharing safety data, information, and expertise.