



# Panel 2a

## Domestic Code-Sharing Operations in Action

United Airlines  
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# Code-Sharing Relationships

- Domestic Code-Share (6):

Continental Airlines

Hawaiian Airlines

Great Lakes Aviation

Island Air

US Airways

Gulfstream

- United Express (8):

Atlantic Southeast Airlines

Mesa Airlines

Colgan Air

Shuttle America

ExpressJet

SkyWest Airlines

GoJet Airlines

Trans States Airlines

# Code-Share Selection Process

- Request for Proposal issued to multiple carriers in order to meet an operational need.
- Proposed carriers must:
  - Be an FAA Part 121 Carrier
  - Meet DOD Quality and Safety Requirements
  - Meet ICAO/IOSA
  - Pass a UA Quality and Safety Review

# Initial and Recurring Audits

- Branded carriers
  - IOSA-Registered
  - Initial Onsite and Annual Visit
  - Continuous Monitoring
  - Safety Leadership Team Meetings
- Non-Branded carriers
  - IOSA-Registered (when applicable)
  - Initial Onsite Visit
  - ICAO (conducted by UA)
  - Continuous Monitoring

# United Express Safety Leadership Team Meeting



- **United hosted the fourth United Express Safety Leadership Team (UXSLT) meeting in Houston on September 1<sup>st</sup>, with 35 attendees.**
- **Agenda items included:**
  - HR5900 Airline Safety and FAA Extension Act of 2010
  - Fatigue Risk Management
  - Safety Management Systems
  - Winter Operations
  - Tarmac Delays
- **SkyWest will host the next meeting, scheduled for January, 2011, in Salt Lake City.**

 **UNITED EXPRESS**



 **corporate**  
safety

# Duration of Code-Sharing Agreements

- Indefinite, unless:
  - UA's operational needs change and the relationship no longer provides mutual benefit.
  - The carrier does not maintain safety and quality requirements.

# Coordination of Daily Operations

- Operations Control Center Operations Manager:
  - Develops operating plans in concert with the carriers
  - Primary point-of-contact for each carrier's individual operations centers.
- United Express Manager coordinates with each branded carrier for:
  - Requests to delay, cancel, or modify the schedule of a flight or aircraft
  - Response and recovery plans for operational issues
  - Coordinated protection/rebooking of passengers on cancelled flights
- Daily conference calls with the carriers:
  - Harmonize network plans
  - Pool resources, including Air Traffic Control advocacy, meteorological information, and airport support.