

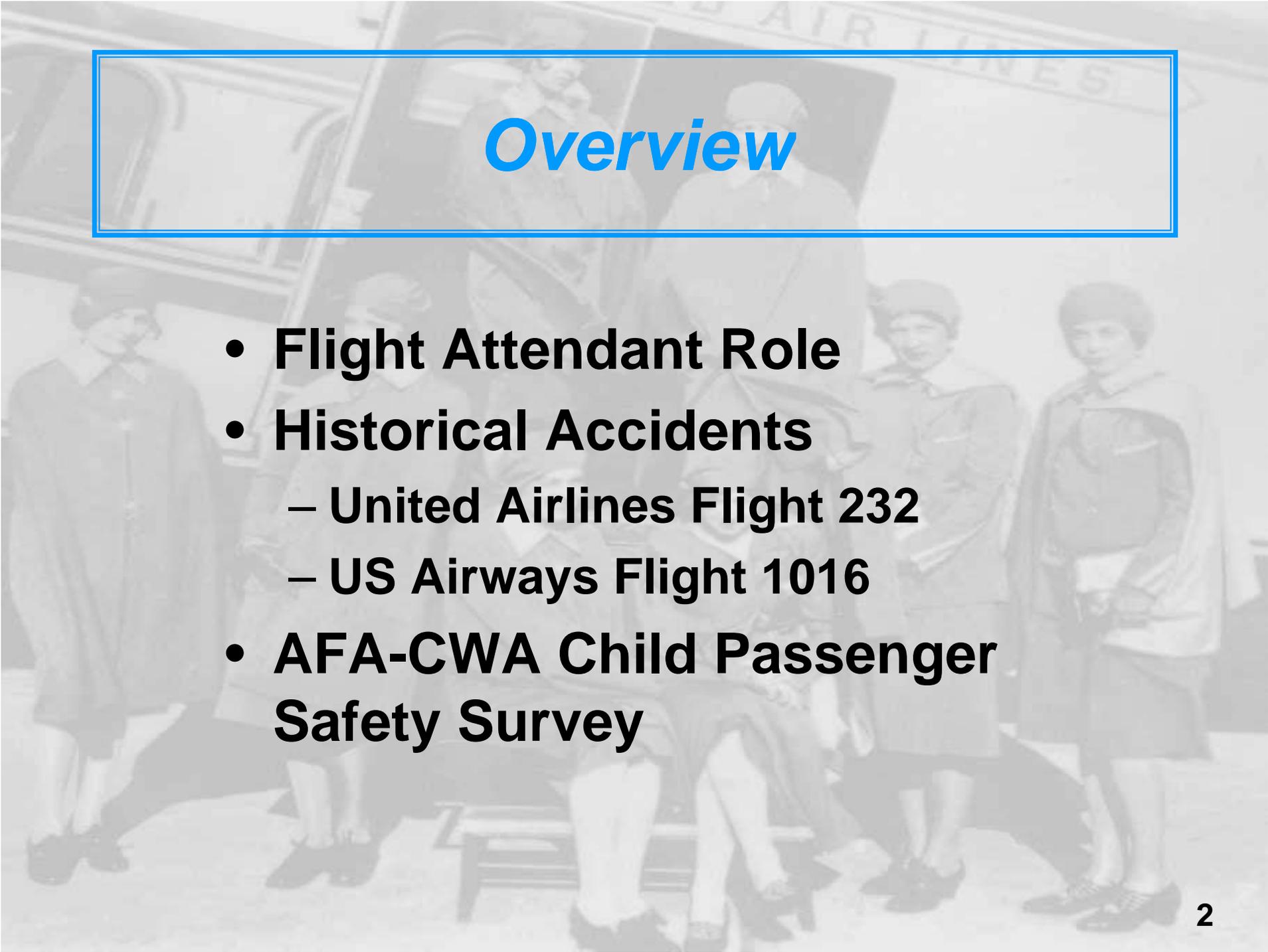
***Child Passenger Safety Forum***  
***November 9, 2010***

**The Flight Attendant Perspective  
on Lap Children and Use of Child  
Restraint Systems**

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# Overview

- **Flight Attendant Role**
- **Historical Accidents**
  - **United Airlines Flight 232**
  - **US Airways Flight 1016**
- **AFA-CWA Child Passenger Safety Survey**

# AFA-CWA Child Passenger Safety Survey

**4.** Are lap children recorded on your carrier's passenger manifest? Actions | ▼

Yes		443	71%
No		112	18%
Don't know or not sure		71	11%
Total		626	100%

**13.** Does your carrier provide any training to assist you in advising passengers regarding correct installation and fastening of CRS on airplane seats? Actions | ▼

Yes		214	34%
No		363	58%
Don't know or not sure		49	8%
Total		626	100%

**Two examples of data indicating confusion among flight attendants who responded to questions about lap child and child restraint systems policies.**

# AFA-CWA Child Passenger Safety Survey

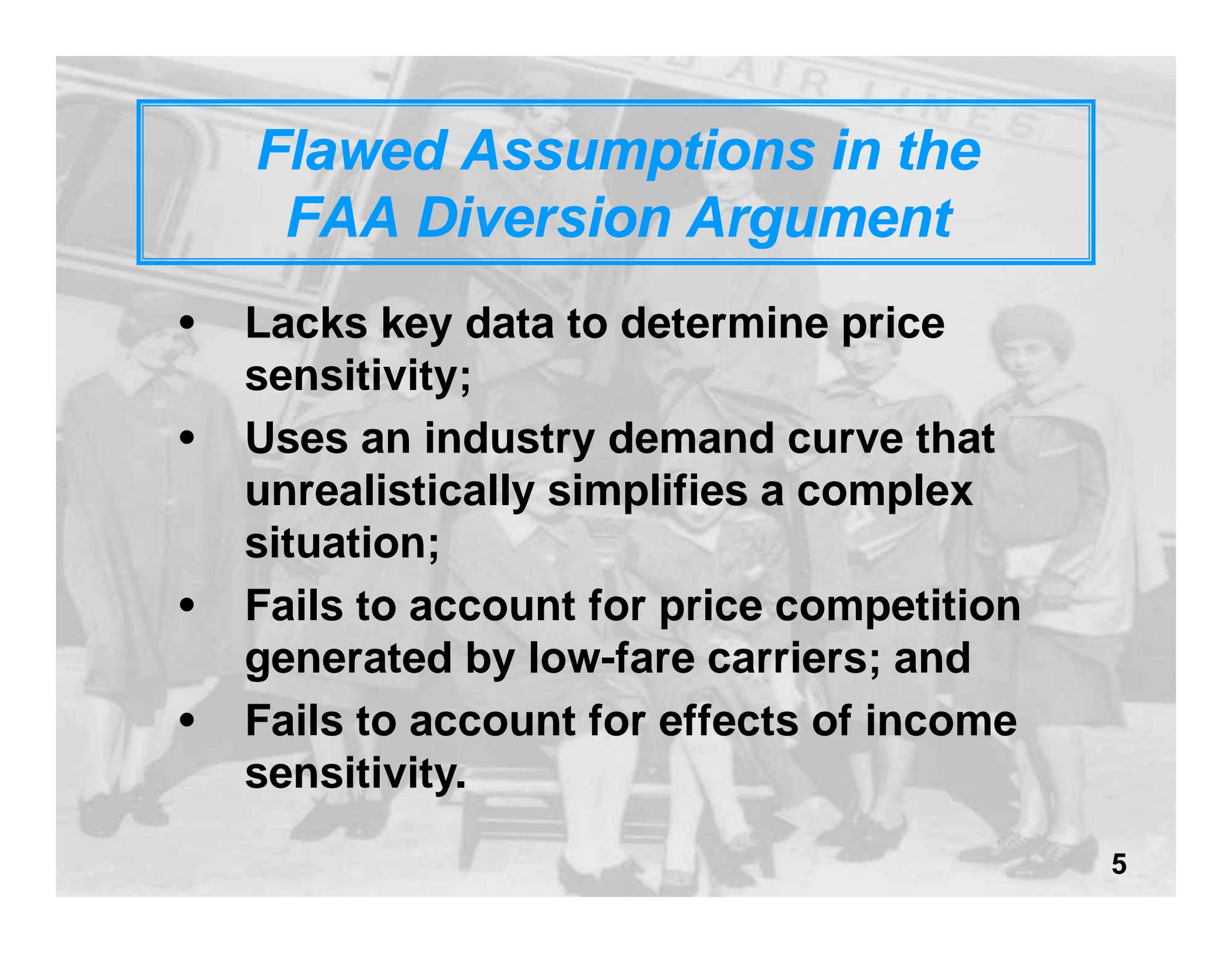
19.

If you were to suspect a lap child is above 24 months of age, please select the one answer below that would best describe your situation:

Actions | ▼

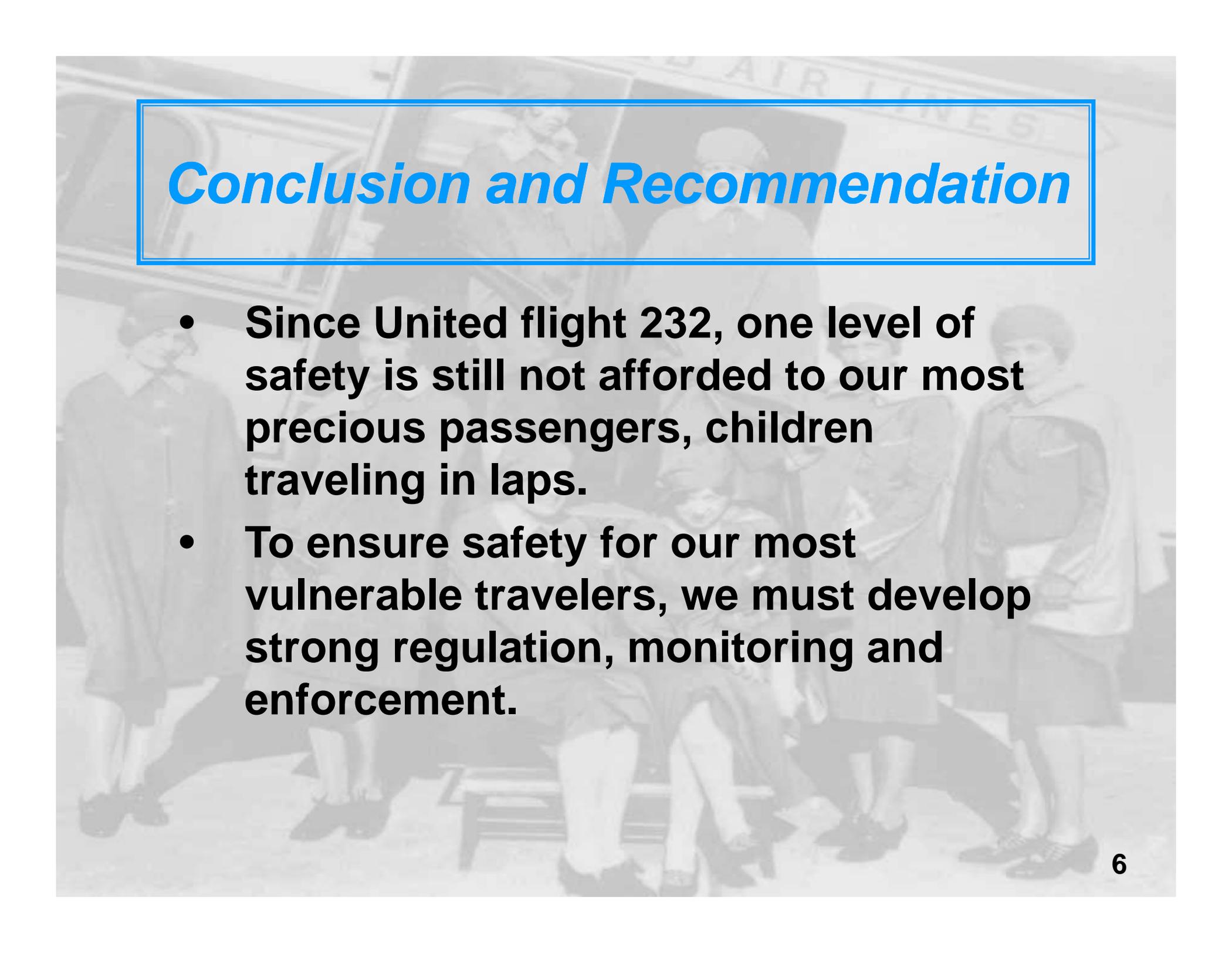
My airline does not allow me to question the parent regarding the child's age		146	23%
My airline allows me to question the parent regarding the child's age, but does not encourage me to do this		173	28%
My airline both allows me and encourages me to question the parent regarding the child's age		89	14%
Don't know or not sure		218	35%
Total		626	100%

**Summary data indicating that approximately half of all flight attendants are either told not to, or at least not encouraged to, question parents about the age of lap children.**



## ***Flawed Assumptions in the FAA Diversion Argument***

- **Lacks key data to determine price sensitivity;**
- **Uses an industry demand curve that unrealistically simplifies a complex situation;**
- **Fails to account for price competition generated by low-fare carriers; and**
- **Fails to account for effects of income sensitivity.**



## ***Conclusion and Recommendation***

- **Since United flight 232, one level of safety is still not afforded to our most precious passengers, children traveling in laps.**
- **To ensure safety for our most vulnerable travelers, we must develop strong regulation, monitoring and enforcement.**