



Meeting the Challenge

NTSB Safety Forum on Professionalism
and Excellence in Aviation
May 18–20, 2010

Capt. John Rosenberg
Chairman, Professional Standards Committee
Air Line Pilots Association, Int'l



Air Line Pilots Association, Int'l

- ▶ Largest airline pilot union in the world
 - Founded in 1931
 - Nearly 53,000 members at 38 airlines in U.S. and Canada
- ▶ Three critical member services
 - Airline safety and security – *Schedule with Safety*
 - ▶ Aggressively promotes aviation safety and security
 - ▶ Participates in accident/incident investigations
 - Representation
 - ▶ Has negotiated scores of contracts with hundreds of airlines
 - Advocacy
 - ▶ Represents pilot views within government and industry including legislative and regulatory arenas



Pilot Assistance

Our goal is simple: to support
pilot safety, health,
working relationships,
and performance



Professional Standards

Providing confidential resolution to perceived problems regarding unprofessional or unbecoming conduct through peer intervention



Professional Standards

- ▶ Personality Conflicts
- ▶ Non-Adherence to SOPs
- ▶ Crew Coordination Issues
- ▶ Cockpit Managerial Style (CRM)
- ▶ Distracting Personal Habits
- ▶ Sexual Harassment (Specific Guidelines)



Causes of Pro Stan Issues

- ▶ What can “trigger” or cause Pro Stan issues at airlines?
 - Corporate culture
 - ▶ Employees treated as professionals and stakeholders?
 - ▶ Valued members of the organization?
 - Pilot training should include professionalism and ethics



Recommendations

- ▶ An Airline Code of Ethics
 - Professional corporate culture, part of SMS
- ▶ Requirement for professional standards programs at ALL FAR 121 airlines
 - An Advisory Circular on the topic





Thank You

Capt. John Rosenberg
Chairman, Professional Standards Committee
John.Rosenberg@ALPA.org

