National Transportation Safety Board

Company Organizational Issues

Execuflight Hawker 700A
Akron, Ohio
November 10, 2015

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Human Performance

Photo by Juan Carlos Photography

Pilot Hiring

- Pilot Records Improvement Act attempts to ensure carriers are informed when hiring

- Both crewmembers terminated from most recent employers

- Lack of follow-up by Execuflight regarding terms of termination

- First officer terminated for unsatisfactory work performance

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Crew Resource Management

- Both crewmembers completed Execuflight's CRM training program

- Poor CRM exhibited during accident flight

- Execuflight CRM testing was not conducted appropriately

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Operational Oversight

First officer had insufficient rest period scheduled, was likely fatigued

- Illustrates lack of appropriate company oversight

- Highlights company's disregard for operational safety

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Safety Management Systems

- Execuflight lacked an SMS

- SMS recognized in industry as effective way to establish and reinforce positive safety culture

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Safety Management Systems

- FAA final rule to require Part 121 operators to establish SMS programs

  - Part 5, "Safety Management Systems"
  - No further action

- SMS would require operators to incorporate formal system safety methods into internal oversight programs

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