Effects of Trespasser Accidents on Railroad Workers-A Mental Health Perspective

Chian M. Gavin, LICSW
Manager, Amtrak Employee Assistance Program
900 Second St., NE
Washington, DC 20002
(202) 906-3275
Chian.Gavin@Amtrak.com



Trespasser Incidents at Amtrak

- Average between 30-35 per month
- Employee Groups Affected
 - Engineers
 - -Conductors
 - -Road Foreman, Trainmasters, Amtrak Police
 - Maintenance-of-Way Employees (Track workers)
- 3-5 affected employees on most crews
 - ->100 employees affected each month
- Affect on Passengers
 - Potential exposure to trauma
 - -significant delays



Bea Peterson-Photo



Employee Reactions to Trespasser Incidents-Physical

Physical Reactions:

- Gastrointestinal issues (nausea, vomiting, stomach pain)
- Poor appetite
- Fatigue
- Headache
- Racing heart
- Sleep Disturbances
- Minimal to no reaction



Employee Reactions to Trespasser Incidents-Cognitive/Psychological

Cognitive/Psychological Reactions:

- Hypervigilance
- Anxiety, fear
- Irritability, anger
- Tearfulness
- Flashbacks
- Nightmares
- Rumination

- Self-Blame, shame
- Re-experiencing the critical incident
- Feelings of helplessness
- Decrease in ability to concentrate
- Resilience





Employee Reactions to Trespasser Incidents-Behavioral

Behavioral Reactions:

- Avoidance of reminders of incident
- Alcohol or drug misuse/abuse
- Isolation
- Positive coping mechanisms (reaching out to others, exercise, volunteer work, getting back in the saddle)



Mental Health Problems Associated with Critical Incidents

- Post Traumatic Stress Disorder (PTSD)
- Acute Stress Disorder
- Depression
- Substance use disorders
- Exacerbation of pre-existing conditions





Complicating Factors

- Multiple incidents
- Life stressors
- Identification with victim
- Management response
- Local Authorities handling incident
- Memorials set up at scene
- Depositions



Photo-Urban Hikers



Amtrak CARE Program

Program Features:

Prevention

Prevention component as part of regular training

Support

- Availability of relief from shift and transportation to home terminal
- Peer program
 - Partner with unions
- Additional relief from duty as needed

Intervention

- Contact from EAP Counselor
 - Referrals to trauma specialists as needed



