



National Transportation Safety Board

Washington, D.C. 20594

Office of Administration

March 19, 2020

THIS IS NOT A REQUEST FOR PROPOSALS, AN INVITATION FOR BIDS, OR A REQUEST FOR QUOTATIONS. FURTHER, IT DOES NOT REPRESENT A COMMITMENT BY THE GOVERNMENT TO PAY FOR COSTS INCURRED IN PREPARATION AND SUBMISSION OF DATA OR ANY OTHER COSTS INCURRED IN RESPONSE TO THIS ANNOUNCEMENT. THIS NOTICE SATISFIES THE REQUIREMENTS OF FAR 5.101(a)(2).

This is a sources sought notice with the intent to award a sole source contract under the authority of FAR 13.106(b)(1)(i) to ESi Acquisition, Inc., (ESi) a subsidiary of Juvare, LLC (Juvare). The National Transportation Safety Board (NTSB) has a requirement for month-to-month WebEOC Professional Software Suite license and maintenance support services while the NTSB completes its evaluation of competitive quotes received for the new annual requirement of incident management software as well as to ensure the NTSB has an operational incident management software in place while the potential of migration of legacy system data may occur. The performance period is on a month-to-month basis not to exceed five (5) months.

The WebEOC Professional Software Suite, which includes the RAVE short message service text and voicemail messaging software module, has allowed for real time information flow within the agency during investigative launches. The dissemination of information to and among investigation participants has been much more efficient with the implementation of the software suite. The software has also allowed the agency to operate a centralized information dashboard for gathering real time investigative data. The system has reduced unnecessary redundancy and information loss. The software suite disseminates accurate and timely information to the intended audiences as soon as the information is generated with auditing capabilities.

Sources capable of fully satisfying the above requirements are invited to submit capability statements/expressions of interest providing the Government the necessary information to determine actual capability. At a minimum, this information, which must be prepared specifically in response to this notice must include: (1) identification of company or organization; (2) an assertion of existing, full capability to meet proposed requirements; (3) business/contracts/marketing office point(s) of contact; (4) notification of business size and /or special status; and (5) provide proof of being an authorized redistributor and/or provider of WebEOC software and maintenance services; (6) any additional information that may be useful to the successful procurement of the requirements, if solicited. These expressions of interest shall adhere to a five (5)-page submission limit plus web links and any specialized product descriptions. The statement of qualifications should include only information that clearly demonstrates the respondent's capabilities, expertise, and experience to provide the requirements described in this notice. General marketing material should not be included. The NTSB prefers that companies do not submit proprietary material. However, the Government recognizes that

proprietary data may be a part of your submittal. If so, clearly mark such restricted or proprietary data and present it as an addendum to the non-restricted/non-proprietary information. Information received will be considered solely for the purpose of determining whether to conduct a competitive procurement. A determination by the Government not to compete the proposed contract based upon responses to this notice is solely within the discretion of the Government. All responsible sources may submit a capability statement, which shall be considered by NTSB. Parties must submit information within ten (10) calendar days of publication of this notice. NTSB will not return capability statements and the supporting documentation submitted in response to this notice. Telephone responses and inquiries will not be accepted.

An order is anticipated to be issued no later than March 29, 2020. Interested parties may contact Ms. Janice R. McCoy at janice.mccoy@ntsb.gov.

NATIONAL TRANSPORTATION SAFETY BOARD

Justification for Other Than Full and Open Competition

“Extension of WebEOC Professional Software Suite & Maintenance”

1. Program Office / Procurement Request:

Office of the Chief Information Officer, Enterprise Architecture Division (CIO-60)

On behalf of the Response Operations Center (ROC)

Purchase Requisition (PR) PUR200138

2. Nature of Action:

The purpose of this Justification for other Than Full and Open Competition (JOFOC) is to provide documentation that explains why this specific requirement is to be awarded without competition to ESi Acquisition, Inc., (ESi) a subsidiary of Juvare, LLC (Juvare) for the brand name software WebEOC Professional Software Suite extension.

3. Description of Requirement:

The National Transportation Safety Board (NTSB) is a Federal agency mandated by Congress to investigate all aviation accidents, selected accidents/incidents in other modes of transportation, and report the results of those investigations. The WebEOC Professional Software Suite, which includes the RAVE short message service text and voicemail messaging software module, has allowed for real time information flow within the agency during investigative launches. The dissemination of information to and among investigation participants has been much more efficient with the implementation of the software suite.

The WebEOC Professional Software Suite has also allowed the agency to operate a centralized information dashboard for gathering real time investigative data. The system has reduced unnecessary redundancy and information loss. The software suite disseminates accurate and timely information to the intended audiences as soon as the information is generated with auditing capabilities.

The current requirement is for month-to-month license and maintenance support services while the NTSB completes its evaluation of competitive quotes received for the new annual requirement of incident management software as well as to ensure the NTSB has an operational incident management software in place while migration of legacy system data occurs. The performance period is on a month-to-month basis not to exceed five (5) months starting on March 30, 2020.

4. Authority Cited:

FAR 13.106-1(b)(1), Soliciting from a single source. Contracting officers may solicit from one source if the contracting officer determines that the circumstances of the contract action deem only one source reasonably available (e.g., urgency, exclusive licensing agreements, brand-name or industrial mobilization).

5. Unique Qualifications / Circumstances of Requirement:

The NTSB procured and implemented the WebEOC Professional Software Suite in fiscal year (FY) 2016. The software has integrated into the NTSB's Response Operations Center (ROC) architecture seamlessly and is used on a daily basis which allows the ROC and other investigative offices within the agency to provide a centralized collaborative tool for incident management as well as allows investigative personnel to instantly share critical information during an accident/incident investigation by providing real time data to management, party members, and other affected personnel.

Currently, the NTSB has a competitive action posted on the System for Award Management Beta Government website: <https://beta.sam.gov/> under Contract Opportunities, Request for Quote (RFQ) 9531BM20Q0006. Quotes are currently being reviewed to allow for adequate evaluations and the selection of the best value offer to the government. Additional time is required for completion of evaluations and award of a new contract. Also, in the event a new software product is selected, a transition period will be necessary to ensure the proper migration of all legacy system data to the new incident management software. Therefore, the NTSB will extend the current WebEOC Professional Software Suite on a month-to-month basis not-to-exceed five (5) months to allow for continuity of services, as the incident management software is vital to the NTSB mission. Selecting another software during the time of evaluation and award of the new contract would be inefficient to the government causing additional time to implement the new software, unnecessary and redundant costs, and loss of mission critical productivity. Without the continuity of services, the NTSB will experience delays in investigative support and information gathering, which could affect overall investigative quality and timeliness.

6. Efforts to Determine Only One Source:

In accordance with FAR 5.101(a)(2) a notice of the contract action will be posted on the agency's website for public view. The notice will state that all responsible sources may submit a capability statement, proposal, or quotation, which will be considered by the agency.

7. Contracting Officer's Determination:

I have reviewed the above JOFOC, and determined that based on the information provided, it is accurate and complete, the anticipated cost of any subsequent sole source award would be in the best interest and fair and reasonable to the government.

8. Market Research:

Based on market research, it appears that several vendors are capable of providing the incident management software required by the NTSB. The requirement covered by this JOFOC is to ensure continuity of services while the NTSB continues the evaluation process of competitive quotes received in response to RFQ 9531BM20Q0006 for an incident management software solution as well as to accommodate a potential transition period where legacy system data will be migrated to the new system.

9. Other Pertinent Information:

N/A

10. List of Interested Parties:

No other companies/organizations have expressed an interest in this requirement.

11. Efforts to Remove Barriers to Competition:

See # 8.

12. Contracting Officer's Certification

The Contracting Officer certifies that this JOFOC is accurate and complete.