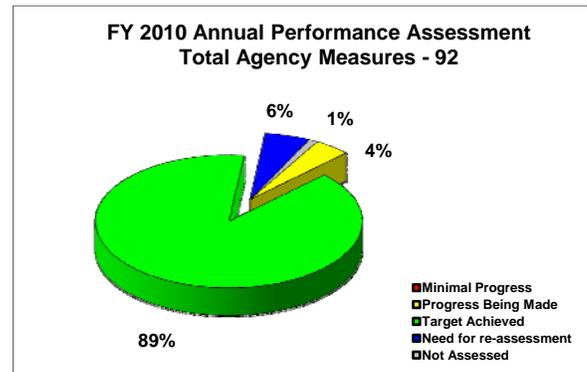




NATIONAL TRANSPORTATION SAFETY BOARD 2010 Annual Performance Assessment

The National Transportation Safety Board (NTSB) has achieved 89 percent of its performance targets for fiscal year 2010. NTSB performance is guided by four strategic goals: (1) accomplish objective investigations of transportation accidents, (2) from investigations, recommend and advocate actions that will improve transportation safety, (3) provide outstanding stewardship of resources, and (4) achieve organizational excellence. During fiscal year 2010, agency activities were based on 17 specific strategic objectives and 70 performance measures that cascaded from these four strategic goals and directly related to organizational and employee performance.



Listed below are several of the key performance targets that the agency successfully met:

- The Board adopted 23 reports that had resulted from the completion of major accident investigations.
- 75 percent of safety recommendations on the Federal Most Wanted List were closed based upon acceptable action taken by the Department of Transportation modal agencies and the United States Coast Guard over the last 5 years.
- The Office of Administrative Law Judges disposed of 80 percent of total cases.
- The Transportation Disaster Assistance team provided 100 percent support in family assistance coordination for 11 accident investigations.
- The NTSB enhanced human capital management through the completion of the 5 hiring reform action items required by the Office of Personnel Management.
- The NTSB improved internal operating efficiency by reengineering work processes as part of several technology deployments in support of agency goals.

Throughout the year, performance measures were evaluated as the agency continued to develop a targeted set of outcome/results-oriented measures consistent with the NTSB's mission. As a result of this effort, the 2011 Operating Plan includes just 32 performance measures, with 37.5 percent of those measures focusing on outcomes/results, in accordance with government performance management best practices. The remainder of the measures are classified as either output or efficiency performance measures. The NTSB will continue to evaluate and adjust its performance management program as applicable.

NTSB Planning Documents

- [2010-2015 NTSB Strategic Plan](#)
- [2008-2012 Strategic Human Capital Plan](#)
- [2010-2015 Information Technology Strategic Plan](#)
- [2009 Annual Report to Congress](#)
- [2009 Performance and Accountability Report](#)