

Mack Trucks, Inc.

Chassis Data Management Applications, Usage, and Output

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Chassis Data Management

- Mack Trucks, Inc. provides access to chassis data sources using a variety of PC-based software applications and services. They are:
 - Service Diagnostics Software
 - Customer Data Programming Software
 - InfoMax Fleet Management Software
 - Data Extraction and Incident Reconstruction Services



Service Diagnostics

- Mack Trucks, Inc. Service Diagnostic Software is used primarily to monitor engine and chassis performance operations, and to assist technicians and end users with fault code or problem resolution diagnostics.



Service Diagnostics

- Preservable program output includes:
 - The Vehicle Data Log
 - The Maintenance Log
 - Engine and Chassis Fault Tables



Vehicle Data Log

VIN: 1M1AA14Y23W150927

	Life	Vehicle Trip
Vehicle Time (hr)	896.8	896.8
Total Fuel (gal.)	5360.4	5360.4
Distance (miles)	30828.1	30828.1
Key Switch On Occurrences	751	751
Engine Revolutions (x100)	689348	689348
Cranking Time (hr)	0.0	0.0
Engine Running Time (hr)	892.2	892.2
Engine Running Fuel (gal.)	5360.4	5360.4
Vehicle Moving Fuel (gal.)	4823.5	4823.5
Vehicle Moving Time (hr)	586.8	586.8
True Idle Time (hr)	142.2	142.2
True Idle Fuel (gal.)	109.4	109.4
Idle Time (hr)	305.2	305.2
Idle Fuel (gal.)	535.6	535.6
Delayed Idle Time (hr)	246.9	246.9
Delayed Idle Fuel (gal.)	496.4	496.4
Hand Throttle Time (hr)	160.5	160.5
Hand Throttle Fuel (gal.)	422.4	422.4
Hand Throttle Distance (miles)	0.0	0.0
PTO #1 Time (hr)	0.0	0.0
PTO #1 Fuel (gal.)	0.0	0.0
Moving PTO #1 Time (hr)	0.0	0.0
Moving PTO #1 Fuel (gal.)	0.0	0.0
Moving PTO #1 Distance (miles)	0.0	0.0
PTO #2 Time (hr)	0.0	0.0
PTO #2 Fuel (gal.)	0.0	0.0
Moving PTO #2 Time (hr)	0.0	0.0
Moving PTO #2 Fuel (gal.)	0.0	0.0
Moving PTO #2 Distance (miles)	0.0	0.0
Time in Cruise Control (hr)	219.8	219.8
Fuel Used in Cruise Control (gal.)	2130.4	2130.4
Distance in Cruise Control (miles)	14047.7	14047.7
Fueled Vehicle Overspeed Time (hr)	112.4	112.4
Vehicle Overspeed Occurrences	149	149
Vehicle Overspeed Time (min)	31.8	31.8
Vehicle Overspeed Max (mph)	77.7	77.7
Engine Overspeed Co. Threshold Time (hr)	0.0	0.0
Engine Overspeed Co. Threshold Max (rpm)	2234	2234
Fan Clutch Cycles	5881	N/A

Active Fault Time (min)	738.5	738.5
Active Fault Occurrences	23	23
Hard Braking Occurrences	18	18
Traction Loss Occurrences	4	4
Severe Engine Overspeed Occurrences	0	N/A
Severe Engine Overspeed Max (rpm)	0	N/A
Fueled Engine Overspeed Time (hr)	3.9	3.9
Maximum Engine Speed (rpm)	2189	2189
Maximum Vehicle Speed (mph)	78	78
Time in Sweet Spot (hr)	446.2	446.2
Fuel Used in Sweet Spot (gal.)	3063.1	3063.1
Distance Traveled in Sweet Spot (miles)	24429.0	24429.0
Average Driving Speed (mph)	52.5	52.5
Driving Fuel Economy (mpg)	6.4	6.4
% Driving Time	65.4	65.4
Average Speed (mph)	34.4	34.4
Total Fuel Economy (mpg)	5.8	5.8
Cruise Fuel Economy (mpg)	6.6	6.6
Average Cruise Speed (mph)	63.9	63.9
% Cruise Time	24.5	24.5
% Cruise Fuel	39.7	39.7
% Cruise Distance	45.6	45.6
% Time in Sweet Spot	49.8	49.8
% Fuel Used in Sweet Spot	57.1	57.1
% Distance Traveled in Sweet Spot	79.2	79.2
% True Idle Time	15.9	15.9
% True Idle Fuel	2.0	2.0
% Idle Time	34.0	34.0
% Idle Fuel	10.0	10.0
% Delayed Idle Time	27.5	27.5
% Delayed Idle Fuel	9.3	9.3
% PTO Time - All	0.0	0.0
% PTO Fuel - All	0.0	0.0
% PTO Distance - All	0.0	0.0



Maintenance Data Log

VIN: 1M1AA14Y23W150927

	Before Next -----	Since Last -----
Oil Change		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 days	0 days
Oil Change & Filter		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 days	0 days
Fuel Filter		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 days	0 days
Air Filter		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Engine Belts		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Coolant Conditioner		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 days	0 days
Engine Coolant		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Clutch Lube		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks

Chassis Lube		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Power Steering		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Turbo/Injectors		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Gear Oil		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Fan Clutch		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Customer Defined		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks
Customer Defined		
Distance (miles)	0	0
Engine (hours)	0	0
Interval	0 weeks	0 weeks



Fault Tables

- Unfortunately, fault tables cannot be saved electronically. They must be printed in a hard copy format while attached to the vehicle, or captured using screen shots while attached to the vehicle.
- This issue will be addressed with the introduction of next generation software to be introduced in 2004.



Customer Data Programming

- Mack Trucks, Inc. Customer Data Programming Software is used primarily to configure electronic chassis parameters and chassis data management components.



Customer Data Programming

- Preservable program output includes:
 - Vehicle Data and Settings
 - General and Vocational Feature Settings
 - Cruise Control Parameter Settings
 - Electronic Hand Throttle Parameter Settings
 - PTO Parameter Settings
 - Shutdown Parameter Settings
 - Fan Override Options Settings
 - Fleet Data Settings, including Antitheft and Incident Trigger Threshold Settings
 - Engine ECU Customer Data Settings



Vehicle Data and Settings

```

.   Vehicle Data and Settings:
.   -----
.
.   Serial Numbers:
.
.   Vehicle ID#:                1M1AA14Y23W150927
.   Vehicle Serial #:          150927
.   Engine Serial #:           2N0617
.   V-MAC III Serial #:        8600016020
.   V-MAC Software Version:    1MS349
.   Datafile Part #:           1MS350
.
.   Data Programming History:
.
.   OEM Information:            Vehicle Information:
.
.   Winnsboro  7/16/2002 6:41:09 AM  Winnsboro  7/16/2002
.   6:41:09 AM
.   N/A
.
.   Customer Information:        Fleet Information:
.
.   Winnsboro  7/16/2002 6:41:09 AM  Winnsboro  7/16/2002
.   6:41:09 AM
.   N/A
.

```

```

.   Vehicle Data Settings:
.
.   Unit ID Number:
.   Manual Transmission Installed
.   Transmission Model:          RTLO14610B   10 SP
.   Transmission Top Gear Ratio: 0.74
.   Carrier Ratio:              3.9
.   Tire Size:                  512 revs/miles
.   Road Speed Pickup Teeth:    16 pulses/rev
.   Road Speed Limit:          65 mph
.   Low Gear RSL:              65 mph
.   Threshold for no mph signal: 40 %
.   Failed mph sensor engine power limit: 50 %
.   Battery low voltage threshold: 10.5 volts
.   Alternator low voltage fault threshold: 11.5 volts
.   Alternator high voltage fault threshold: 16 volts
.   Cruise Button Bonus enabled: NO
.   Detect loss of signal from mph sensor: YES
.   Limit power if no signal from mph sensor: NO
.   Limit power if electrical fault from mph sensor: YES
.   Electronic Torque Limiting Parameters:
.   Customer Torque Limit:      2000 lb-ft
.   Customer Torque Limit Gear Ratio: 1
.   Torque Limit Ramp Up Time: 1 sec
.   Torque Limit with PTO:     NO
.   Enable Fault if Incorrect Gear Ratio: NO

```



General and Vocational Features Settings

- General Features:
 - Lower gear road speed limit option: NO
 - Delay engine brake application in cruise: YES
 - Low idle adjust with switches: YES
 - Hold electrical power on until vehicle stopped: YES
 - Enable sleep mode alert: YES
 - Display mpg type: Total mpg
 - Engine overspeed fault threshold: 2350 rpm
 - Service brake fault threshold with engine: 5 mph

- Vocational Features:
 - Set/Resume switch state: Set/Decel Resume/Accel
 - Inhibit cruise with PTO on: NO
 - Single press of resume to accel: NO
 - Initial set using resume switch: NO
 - Driveshaft PTO2 option: NO
 - Set/Resume fault diagnostic: YES
 - PTO 3 switch setting: Factory Setting (Default)
 - PTO 4 switch setting: Factory Setting (Default)
 - Control 1 switch setting: Factory Setting (Default)
 - Control 2 switch setting: Factory Setting (Default)



Cruise Control Settings

- Cruise Control Settings:
- Custom cruise control: NO
- Cruise min road speed: 35 mph
- Cruise max road speed: 65 mph
- Accel bump speed: 1 mph
- Decel bump speed: 1 mph



Electronic Hand Throttle Settings

- Electronic Hand Throttle Settings:
- Custom electronic hand throttle: NO
- Hand throttle min set speed: 475 rpm
- Hand throttle max set speed: 1400 rpm
- Hand throttle engine speed limit: 1400 rpm
- Hand throttle max road speed: 10 mph
- Throttle ramp rate: 100 rpm/sec



PTO Parameters

PTO 1 Settings:

- Custom PTO 1: NO
- Jump to min speed: NO
- Accel bump speed: 0 rpm
- Hold to nearest: 0 rpm
- Decel ramp rate: 100 rpm/sec
- Maximum set speed: 1400 rpm
- Engine speed limit: 1400 rpm
- Road Speed Limit: 65 mph
- Single speed control: NO
- Park brake check for PTO: NO

Engagement Requirements:

- Park Brake: Ignore
- Clutch: Ignore
- PTO 3: Ignore
- Control 1: Ignore

Dropout Requirements:

- Park Brake: Ignore
- Clutch: Pedal Pushed
- PTO 3: Ignore
- Control 1: Ignore

Temporary Dropout Requirements:

- Park Brake: Ignore
- Clutch: Ignore
- PTO 3: Ignore
- Control 1: Ignore

- Autoset: NO
- Dropout above max: NO
- Decel bump speed: 0 rpm
- Accel ramp rate: 100 rpm/sec
- Minimum set speed: 475 rpm
- Maximum road speed: 10 mph
- Preset speed: 1400 rpm
- Hold minimum speed: NO

- Service Brake: OFF Required
- PTO 2: Ignore
- PTO 4: Ignore
- Control 2: Ignore

- Service Brake: ON Required
- PTO 2: Ignore
- PTO 4: Ignore
- Control 2: Ignore

- Service Brake: Ignore
- PTO 2: Ignore
- PTO 4: Ignore
- Control 2: Ignore

PTO 2 Settings:

- Custom PTO 2: NO
- Jump to min speed: NO
- Accel bump speed: 0 rpm
- Hold to nearest: 0 rpm
- Decel ramp rate: 100 rpm/sec
- Maximum set speed: 1400 rpm
- Engine speed limit: 1400 rpm
- Road Speed Limit: 65 mph
- Single speed control: NO
- Park brake check for PTO: NO

Engagement Requirements:

- Park Brake: Ignore
- Clutch: Ignore
- PTO 3: Ignore
- Control 1: Ignore

Dropout Requirements:

- Park Brake: Ignore
- Clutch: Pedal Pushed
- PTO 3: Ignore
- Control 1: Ignore

Temporary Dropout Requirements:

- Park Brake: Ignore
- Clutch: Ignore
- PTO 3: Ignore
- Control 1: Ignore
- PTO 3 Not Installed!
- PTO 4 Not Installed!

- Autoset: NO
- Dropout above max: NO
- Decel bump speed: 0 rpm
- Accel ramp rate: 100 rpm/sec
- Minimum set speed: 475 rpm
- Maximum road speed: 10 mph
- Preset speed: 1400 rpm
- Hold minimum speed: NO

- Service Brake: OFF Required
- PTO 1: Ignore
- PTO 4: Ignore
- Control 2: Ignore

- Service Brake: ON Required
- PTO 1: Ignore
- PTO 4: Ignore
- Control 2: Ignore

- Service Brake: Ignore
- PTO 1: Ignore
- PTO 4: Ignore
- Control 2: Ignore



Shutdown Sensor Options

- Shutdown Sensor Options:
 - Coolant temperature: YES
 - Oil pressure: YES
 - Coolant level: YES
 - Transmission temperature NO
 - Idle Cooldown Feature Enabled: NO
- Idle Shutdown Settings:
- Idle Shutdown: NO



Fan Override Options

- Fan Override Options (Cab Fan Controls):
- Allow fan override when moving: NO
- Allow fan override when parked: NO
- Engage fan with engine brake: NO
- Engage fan with PTO 1 on: NO
- Engage fan with PTO 2 on: NO
- Engage fan with PTO 3 on: NO
- Engage fan with PTO 4 on: NO



Fleet Data Settings

•	Theft Deterrence Features:		•	Idle data type:	Total idle
•	Demand driver ID to operate:	NO	•	Source of driver name for trip:	Use Theft Deterrence ID
•	Demand driver ID to continue running beyond 30 secs.:		•	Name length in list of drivers:	16
•		NO	•	Engine overspeed company limit:	2150 rpm
•	Driver ID length:	5	•	Engine overspeed logging (severe):	2350 rpm
•	Number of ID attempts allowed:	3	•	Engine overspeed logging with fuel:	1850 rpm
•	Theft distance before shutdown:	1 miles	•	Vehicle overspeed logging with fuel:	65 mph
•	Theft distance remaining after shutdown lamp on:	1 miles	•	Vehicle overspeed all conditions:	70 mph
•	Theft time before shutdown:	5 mins	•	Idle logging delay:	2 mins
•	Mechanic % of power limit:	50 %	•	Hard braking threshold:	-8 mph/sec
•	Mechanic road speed limit:	12 mph	•	Traction loss threshold:	8 mph/sec
•	% power limit before shutdown:	50 %	•	Incident Log Filter and Trigger Settings:	
•	% power limit if no ID:	50 %	•	Engine speed increase trigger threshold:	50 rpm
•	Display and Trip Parameters:		•	Engine speed decrease trigger threshold:	-50 rpm
•	Vehicle display type:	V.I.P.	•	Vehicle speed increase trigger threshold:	1 mph
•	Advance to next trip via display:	YES	•	Vehicle speed decrease trigger threshold:	-1 mph
•	Reset DataMax via V.I.P.:	NO	•	Vehicle acceleration trigger:	10 mph/sec
•	Reset driver trip via V.I.P.:	YES	•	Vehicle deceleration trigger:	-10 mph/sec
•	Reset maintenance via V.I.P.:	NO	•	Trigger sample time:	100 msecs
•	Display trip information on the V.I.P.:	YES	•	Recording rate:	200 msecs
•	Disable Sweet Spot Indicator on the V.I.P.:	NO	•	Engine speed filter:	6556 msecs
•	VIP Programming Options:	Fleet Programming Group	•	Vehicle speed filter:	6556 msecs
•	Request driver name at every startup:	NO	•	Incident Log Switches:	
•	Blackout enabled:	NO	•	Service Brake	
•	Fleet mpg target:	6.5 mpg	•	Park Brake	
•	Data save mode:	Wrap around	•	Clutch Pushed	
•	Maintenance reminder broadcast schedule:		•	Engine Brake Low Bank Engaged	
•		No times selected.	•	Engine Brake High Bank Engaged	
•			•	Cruise Control Status	
			•	Key Switch Status	
			•	No Switch Entry	



Engine ECU Customer Data

```
• ECU Data Programming History:
• OEM Information: Customer Information:
• Hagerstown 7/9/2002 7:21:44 AM Winnsboro 7/16/2002 6:42:06 AM
• N/A N/A
• Engine ECU Data: 1MS5112P7
• ECU Serial Number: 74418064286.17
• ECU Software Version: 1MS327
• High idle engine speed: 2100 rpm
• Engine coolant temperature engagement threshold: 200 °F
• Air temperature engagement threshold: 175 °F
• Air conditioning override time: 60 secs
• Smart fan installed: YES
• Engine sleep mode: NO
• Driveshaft PTO dropout threshold enabled: NO
• Fuel temperature sensor applied: YES
• Oil level sensor available: NO
• Engine brake installed: YES
• Exhaust brake installed: NO
• Output boost pressure on J1587: YES
• Oil temperature sensor available: NO
• A/C Installed: YES
```



InfoMax

- Mack Trucks, Inc. InfoMax Fleet Data Management Software is used primarily by fleet owners and operators interested in optimizing their logistic, maintenance, and driver-related operations.



InfoMax

- Preservable program output includes:
 - Fleet Driving Summary Reports
 - Vehicle Maintenance and Service Schedule Report
 - Driver Event Summary Data Report
 - Driver Event Totals Report
 - Driver Overspeed Events Report
 - Trip Summary Reports
 - Vehicle Fault Log and Summary Reports
 - Vehicle and Fuel Economy Histograms
 - Vehicle Incident Reports



InfoMax

- The Mack Trucks, Inc. InfoMax Fleet Data Management Program should be used by trained personnel familiar with vehicle to database associations and automated chassis download processes.
- For more information, please refer to the Mack Trucks, Inc. service publication 8-330, InfoMax for V-MAC Systems User's Guide.



InfoMax

- Note: The InfoMax Incident Reports function is not to be employed when examining serious or significant events of potential consequence.
- Module data stores are zeroed upon extraction thereby preventing the use of the ECU as evidence in the event of ancillary or ongoing investigations.



Data Extraction and Incident Reconstruction Services

- Mack Trucks, Inc. does provide data extraction and incident reporting services.
- These services should be employed whenever investigating an incident of any relative consequence.
- These are premium services starting at approximately \$1,500.⁰⁰ USD.



Data Extraction and Incident Reconstruction Services

- Benefits of Mack Trucks, Inc. Data Extraction and Incident Reconstruction Services:
 - Provides a controlled environment for extraction operations.
 - Modules remain forensically intact – operations are read-only.
 - Combined data provided from all previously mentioned applications as well as WHQ mainframe data stores.
 - Report certified to be true and correct in accordance with Mack Trucks, Inc. data extraction and incident reconstruction specifications.
 - Information is archived and preserved for future reference, administration, or fulfillment of statutory reporting requirements.



Data Extraction and Incident Reconstruction Services

- For more information on Mack Trucks, Inc. Data Extraction and Incident Reconstruction services, please contact the Mack Trucks, Inc. Reliability Engineering Department in Allentown, PA
- (610) 709-2448



The Future

- As with any series of electronic systems and subsystems, the Mack Trucks, Inc. V-MAC (Vehicle Management and Control System) will continue to evolve. Some items of interest coming in the near future are:
 - GPS Tracking and Vehicle Location History
 - Embedded Driver and DOT Logs
- More information will follow as it becomes available.

