



**National Transportation Safety Board
Office of Marine Safety**

The National Transportation Safety Board (NTSB) is an independent agency of the U.S. government. The mission of the NTSB is to investigate transportation accidents, identify the probable cause, and make recommendations to prevent similar types of accidents from happening again. As you were a passenger onboard the *Crown Princess* incident on 18 July, 2006, we would be grateful if you could answer as many of the following questions as possible.

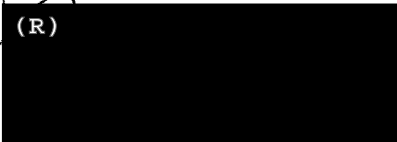
Personal Data	
Name	(R)
Address	
Telephone (home/work)	
Occupation	Teacher
Age	38
Gender	Female
Physical Disabilities, if any	
General Information	
Where were you when the accident occurred? (deck, cabin, which side etc.)	Deck 15

Please return by
September 22, 2006

Description of event	
Please give a brief description of the event- what you saw and heard, including your first indication that something was wrong.	While playing cards next to the pool boat tilted slightly to right right then in the next second I slammed up against the window and was under pool water with furniture on top of me.
How were you notified of the problem?	Never notified
When first alerted to the event, what system was used? Example: PA, other passengers, crew, etc.?	PA System.
If the crew notified you, who told you and what were you told?	—
During the event, were you kept informed of the situation, by whom, and how often?	By letters and over P.A.
Did you notice any loose items, such as furniture, and if so, what was it. If yes, did they present a hazard to your safety?	Tables Chairs Glasses. EAT TV.

Mustering	
Did you have to report to a muster station? If so, did crew guide you, did you follow other passengers, or made your own way?	Accident too fast did not report.
Did you experience any difficulty or delays in reaching your muster station?	NA
Were you aware of an attempt by crew to account for everyone?	yes.
If so, how?	Crew going around ship.
Were any of the following illuminated:	Cabin lights/Emergency exit lights yes.
Leaving the vessel	
When did you leave the vessel?	Same day to hospital
Were instructions provided by the crew for leaving the vessel?	yes.
How did you leave the vessel and where did you go?	I left in a wheel chair to the hospital in day time
Injuries	
Please describe any injuries you or your traveling companions sustained and what caused them.	I was cut on my Rt leg bad. My Rt Arm was in sling for 2 days. My back is still injured with bruises and pain and my left leg was bruised.
Describe the medical treatment you received on board the ship?	Dr evaluated me & sent me to hospital my cuts were cleaned & I was put in wheel chair

Check description of event on how injuries were caused.

Who actually look at your injuries?	Dr.
Was it clear to you where you were supposed to go to receive medical treatment?	yes.
Did anyone assist or direct you on where to go to receive medical treatment?	yes. Volunteers.
How would you rate the medical facilities on board the vessel? (5- excellent, 4, 3, 2, 1- unacceptable), and why?	1 did not have proper supplies to accommodate Peoples injuries
Were the medical facilities adequate for this type of emergency?	NO
Were you hospitalized as a result of your injuries? If yes, provide the name of the hospital, and duration of your stay?	daytime Beach a few hours.
How do you rate the overall performance of the crew during the evacuation (5- excellent, 4, 3, 2, 1- unacceptable), and why?	3
If we would like additional information, do we have permission for a follow up telephone interview?	yes.
(R) 	Date: 9/11/06