



**National Transportation Safety Board
Office of Marine Safety**

The National Transportation Safety Board (NTSB) is an independent agency of the U.S. government. The mission of the NTSB is to investigate transportation accidents, identify the probable cause, and make recommendations to prevent similar types of accidents from happening again. As you were a passenger onboard the *Crown Princess* incident on 18 July, 2006, we would be grateful if you could answer as many of the following questions as possible.

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| Personal Data | |
| Name | (R) |
| Address | |
| | |
| Telephone (home/work) | |
| Occupation | AVP |
| Age | 52 |
| Gender | MALE |
| Physical Disabilities, if any | dislocated shoulder, concussion lacerations, lungs collapsed, bruises |
| General Information | |
| Where were you when the accident occurred? (deck, cabin, which side etc.) | THE SPA SWIMMING POOL ON SUN DECK 16 FORWARD |

Please return by
September 22, 2006

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| Description of event | |
| Please give a brief description of the event-what you saw and heard, including your first indication that something was wrong. | I WAS IN A SWIMMING POOL AND SUDDENLY SAW THAT THE WATER IS COMING OUT OF THE POOL, THEN I REALIZED THAT THE SHIP TILTED TO ONE SIDE. THE HUGE WAVE FIRST CRASHED ME INTO A GLASS WALL AND I WAS TRAPPED UNDER ABOUT 5 FEET OF WATER. THEN IT CRASHED ME INTO THE METALLIC RAIL. |
| How were you notified of the problem? | N/A |
| When first alerted to the event, what system was used? Example: PA, other passengers, crew, etc.? | N/A |
| If the crew notified you, who told you and what were you told? | N/A |
| During the event, were you kept informed of the situation, by whom, and how often? | THERE WAS NO ANY INFORMATION |
| Did you notice any loose items, such as furniture, and if so, what was it. If yes, did they present a hazard to your safety? | YES, SUCH AS BEACH CHAIRS, BOTTLES, ETC. YES, I WAS HURT BY A BEACH CHAIR. |

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| Mustering | |
| Did you have to report to a muster station? If so, did crew guide you, did you follow other passengers, or made your own way? | I WAS INJURED AND WAS NOT ABLE TO MOVE. THERE WERE NO CREW MEMBERS AROUND TO HELP ME. |
| Did you experience any difficulty or delays in reaching your muster station? | ONLY 2 HOURS AFTER INCIDENT HAPPENED I WAS TAKEN TO THE SHIP MEDICAL CENTER BY THE COUPLE OF CREW MEMBERS |
| Were you aware of an attempt by crew to account for everyone? | NO |
| If so, how? | |
| Were any of the following illuminated: | Cabin lights/Emergency exit lights NO |
| Leaving the vessel | |
| When did you leave the vessel? | 7/18/06 |
| Where instructions provided by the crew for leaving the vessel? | NO |
| How did you leave the vessel and where did you go? | I WAS ACCOMPANIED BY MY FRIENDS AND WENT TO THE PIER (PORT CANAVERAL) TO THE TRIAGE AREA FOR MEDICAL HELP |
| Injuries | |
| Please describe any injuries you or your traveling companions sustained and what caused them. | I SWALLOWED A LOT OF THE WATER FROM THE SWIMMING POOL, MY SHOULDER WAS DISLOCATED AND LATER I FOUND OUT THAT I ALSO HAD A BONE FRACTURE |
| Describe the medical treatment you received on board the ship? | IT WAS 10 mg MORPHINE INJECTION |

| | |
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| Who actually look at your injuries? | PASSENGERS WHO HAPPENED TO BE DOCTORS OR NURSES. |
| Was it clear to you where you were supposed to go to receive medical treatment? | NO |
| Did anyone assist or direct you on where to go to receive medical treatment? | ONLY TWO HOURS AFTER INCIDENT HAPPENED I WAS TAKEN TO THE MEDICAL CENTER. |
| How would you rate the medical facilities on board the vessel? (5- excellent, 4, 3, 2, 1- unacceptable), and why? | 2 - IT WAS A REAL CHAOS |
| Were the medical facilities adequate for this type of emergency? | NO |
| Were you hospitalized as a result of your injuries? If yes, provide the name of the hospital, and duration of your stay? | YES. IT WAS 'PARRISH MEDICAL CENTER' IN TITUSVILLE, FLORIDA I SPENT THERE APPROXIMATELY 6-7 HOURS. |
| How do you rate the overall performance of the crew during the evacuation (5- excellent, 4, 3, 2, 1- unacceptable), and why? | 1 - IT WAS A REAL CHAOS, there were no crew members around, AND when they appeared (ONLY APPROXIMATELY 2 HOURS AFTER THE INCIDENT), they HAD NO IDEA WHAT TO DO. |
| If we would like additional information, do we have permission for a follow up telephone interview? | YES |
| Signature: (R) | Date: 9/17/06 |

*****ADDITIONAL COMMENTS*****

We sincerely appreciate your time and provided information. Please return the questionnaire using the prepaid envelope supplied or by addressing an envelope to:

Office of Marine Safety
National Transportation Safety Board
490 L'Enfant Plaza East, SW
Washington, DC 20594