



**National Transportation Safety Board
Office of Marine Safety**


The National Transportation Safety Board (NTSB) is an independent agency of the U.S. government. The mission of the NTSB is to investigate transportation accidents, identify the probable cause, and make recommendations to prevent similar types of accidents from happening again. As you were a passenger onboard the *Crown Princess* incident on 18 July, 2006, we would be grateful if you could answer as many of the following questions as possible.

Personal Data	
Name	(R) [REDACTED]
Address	[REDACTED]
Telephone (home/work)	[REDACTED]
Occupation	BANKER
Age	52
Gender	MALE
Physical Disabilities, if any	NONE
General Information	
Where were you when the accident occurred? (deck, cabin, which side etc.)	DECK 15 - BY THE POOL (NEPTUNE POOL)

Please return by
September 22, 2006

Description of event	
Please give a brief description of the event- what you saw and heard, including your first indication that something was wrong.	FELT SHIP BOUNCE (LIKE CAR OVER SPEED BUMP), AND SAW WATER ALONG THE DECK. THEN THE SHIP QUICKLY LEANED. ANYTHING NOT SECURED SLID ACROSS THE DECK, TOWARD THE PLEXIGLASS BULKHEAD. PASSENGERS WERE PANICKING, OTHERS BEGAN HOLDING THE INSURDS.
How were you notified of the problem?	ANNOUNCEMENT MADE AFTER THE INCIDENT
When first alerted to the event, what system was used? Example: PA, other passengers, crew, etc.?	PASSENGERS
If the crew notified you, who told you and what were you told?	<hr/>
During the event, were you kept informed of the situation, by whom, and how often?	INFORMATION WAS PROVIDED IN NUMEROUS WAY CREW, P.A. ANNOUNCEMENT, AND PASSENGERS
Did you notice any lose items, such as furniture, and if so, what was it. If yes, did they present a hazard to your safety?	YES, DECK CHAIRS, WOODEN BENCH, STORAGE BIN (POOL NET), ALL OF WHICH HAD BROKEN UPON IMPACT AGAINST THE BULKHEAD. THE CHAIRS BENCH WERE HAZARDOUS AS MANY SHARP REMBERS PARTS/PIECES WERE SCATTERED ACROSS THE DECK.

Mustering	
Did you have to report to a muster station? If so, did crew guide you, did you follow other passengers, or made your own way?	NO. I WAS SENT TO THE INFIRMARY
Did you experience any difficulty or delays in reaching your muster station?	_____
Were you aware of an attempt by crew to account for everyone?	NO
If so, how?	_____
Were any of the following illuminated:	Cabin lights/Emergency exit lights INCIDENT WAS DURING THE DAY
Leaving the vessel	
When did you leave the vessel?	APPROX 1 HOUR AFTER DOCKING, AS I WAS TRANSPORTED TO PARRISH HOSPITAL, TITUSVILLE.
Were instructions provided by the crew for leaving the vessel?	YES
How did you leave the vessel and where did you go?	WALKED FROM SHIP TO HOSPITAL BUS, AND TRANSPORTED TO PARRISH HOSPITAL, TITUSVILLE
Injuries	
Please describe any injuries you or your traveling companions sustained and what caused them.	I HAD A LARGE HEMATOMA ON MY LEFT FOREARM. I BELIEVE THE INJURY WAS CAUSED WHEN I FELL AGAINST THE HAND RAIL ON THE BUCKHEAD. MY BACK & LEGS WERE ALSO BRUISED. MY WIFE SUFFERED BRUISES ON HER LEGS
Describe the medical treatment you received on board the ship?	ICE BAGS FOR THE SWELLING

Who actually look at your injuries?	TWO PASSENGERS. A DOCTOR FROM CANADA AND AN EMT (FIRE DOT) FROM NEW YORK
Was it clear to you where you were supposed to go to receive medical treatment?	I WAS INFORMED THAT I WOULD BE SENT TO AN AREA HOSPITAL
Did anyone assist or direct you on where to go to receive medical treatment?	A PASSENGER WITH MEDICAL BACKGROUND HAD A MEMBER OF THE CREW TAKE ME TO THE INFIRMARY
How would you rate the medical facilities on board the vessel? (5-excellent, 4, 3, 2, 1-unacceptable), and why?	DUE TO THE LARGE NUMBER OF INJURIES, I WASN'T IN THE SHIP'S MEDICAL FACILITY UNTIL I RETURNED FROM THE HOSPITAL. I WOULD RATE IT A 4 AS IT HAD, AS MUCH AS A HOSPITAL EMERGENCY ROOM
Were the medical facilities adequate for this type of emergency?	NOT AT ALL. NO SHIP'S MEDICAL FACILITY COULD TEND TO THE NUMBER OF INJURED IN THIS SITUATION
Were you hospitalized as a result of your injuries? If yes, provide the name of the hospital, and duration of your stay?	I WAS TREATED AT THE PARRISH HOSPITAL IN TITUSVILLE, AND RELEASED AFTER TREATMENT
How do you rate the overall performance of the crew during the evacuation (5-excellent, 4, 3, 2, 1-unacceptable), and why?	4 - THE CREW WITH NO MEDICAL BACKGROUND WAS ABLE TO ASSIST/TEND TO THE INJURED BY WORKING WITH THE PASSENGERS THAT HAD MEDICAL BACKGROUND.
If we would like additional information, do we have permission for a follow up telephone interview?	YES.
Signature:	Dates: (R)  9/9/06

*****ADDITIONAL COMMENTS*****

We sincerely appreciate your time and provided information. Please return the questionnaire using the prepaid envelope supplied or by addressing an envelope to:

Office of Marine Safety
National Transportation Safety Board
490 L'Enfant Plaza East, SW
Washington, DC 20594