

NATIONAL TRANSPORTATION SAFETY BOARD
Office of Aviation Safety, Western Pacific Region
Gardena, CA

OPERATIONS GROUP

CEN09MA019

Attachment 5

Dispatch Log

Flight Details
All times in Central Standard Time

CAD ID: 51353
 Date of Service: 22:46:34 10/16/2008
 Type of Service: Interfacility
 Xier Center Call: No
 Complaint #: SEIZURES-PEDIATRIC
 Complaint #2:
 Patient Name: XXXX
 Patient DOB: XXXX
 Patient SSN: XXXX
 Unit: ANGEL 1
 Vehicle: 992AA
 CAD Created By: Slappay, Liz
 Dispatched By: Slappay, Liz

CadCreated : 21:12:49 10/15
 UnitAssignmentDelayed : 21:13:32
 UnitAssigned : 21:13:59
 UnitDispatched : 22:46:34
 EnrouteToPatient : 22:54:18
 ArrivePatient : 23:11:20
 EnrouteToReceiving : 23:50:34
 ArriveMiscWaypoint : 02:50:23 10/16
 EnrouteToReceiving : 02:53:07
 ArriveReceiving : 02:53:08
 EnrouteToPost : 02:53:10
 ArrivePost : 02:53:12
 CadCompleted : 02:53:12
 CadFinalized : 02:53:32

Actual: 7276.97 mi / 6323.51 nm
 Calculated: 7276.97 mi / 6323.51 nm

Pilot : Vaughn, Del
 Nurse : Mann, William
 Medic : Battalio, Ron

AA1 - IFT - 1YOF/DX SEIZURES-PEDIATRIC/NEG ETT/IV NS, G-TUBE WT 8.00 KG

Facility: VALLEY WEST HOSPITAL
 Address: 11 E PLEASANT AVE
 Address:
 City: SANDWICH
 County: DE KALB
 State: IL Zip: 60548
 LZ: VALLEY WEST HOSPITAL On-Site LZ
 Latitude: N 41 39.40
 Longitude: W 88 37.31
 Physician: FEDINEC, JAMES

Facility: CHILDRENS MEMORIAL HOSPITAL
 Address: 707 W FULLERTON
 Address:
 City: CHICAGO
 County: COOK
 State: IL Zip: 60614
 LZ: CHILDRENS MEMORIAL HOSPITAL
 On-Site LZ
 Latitude: N 41 55.46
 Longitude: W 87 39.80
 Physician: EPTING, CONRAD

Flight Details
All times in Central Standard Time

Time	User	Type	Description
21:12:49 10/15	Slappay, Liz	CadCreated	CAD Created
21:13:32	Slappay, Liz	UnitAssignmentDelayed	Unit assignment delayed, reason: HOSPITAL NOT READY
21:13:59	Slappay, Liz	Note	Unit Status of ANGEL 1 changed from Available to Committed
21:13:59	Slappay, Liz	UnitAssigned	ANGEL 1 assigned to CAD(51353)
22:34:05	Slappay, Liz	Note	SPOKE WITH COLETTE IN ER - STILL TRYING TO FIND AN ACCEPTING HOSPITAL FOR PATIENT WILL KEEP US ON STANDBY FOR A LITTLE WHILE LONGER AND CALL US BACK WITH AN UPDATE SOON
22:34:56	Slappay, Liz	Note	HAS TRIED CDH AND EDWARD HOSPITAL ALREADY NO BEDS AVAILABLE. ARE WAITING TO HEAR BACK FROM CHILDRENS AND ROCKFORD - GAVE THEM LUTHERAN GENERAL AS AN ALTERNATE AS WELL
22:46:34	Slappay, Liz	UnitDispatched	ANGEL 1 dispatched
22:46:50	Slappay, Liz	ManifestConfirmed	ANGEL 1 Crew: Vaughn, Del (Pilot), Mann, William (Nurse), Battalio, Ron (Medic) (confirmed by Liz Slappay)
22:46:52	Slappay, Liz	PageSent	Dispatch Page to: Vaughn, Del (Pilot), Mann, William (Nurse), Battalio, Ron (Medic)
22:48:52	Slappay, Liz	ReceivingFacilityConfirmed	CHILDRENS MEMORIAL HOSPITAL - RECEIVING FACILITY OFFER Resolution: Accepted Accepted by: DEANNA, role: RN RECEIVING Bed: Available Accepting Physician: EPTING, CONRAD Accepted

TAKEOFF
 22:51:33
 22:54:18

Time	User	Type	Description
22:51:33	Slappay, Liz	Note	Face Sheet Requested:
22:54:18	Franceschi, Heidi	EnrouteToPatient	Destination: VALL, Manifest: Battalio, Ron (Medic), Mann, William (Nurse), Vaughn, Del (Pilot)
22:55:42	Slappay, Liz	ElapProvided	Pickup Patient ETA: 11m (21:05 PDT, 23:05 CST) ETE: 11m; Reason: Trip configuration change
22:56:01	Slappay, Liz	Note	Advised Sending Facility: KATHLEEN, 10 minute ETA (21:05 PDT, 23:05 CST)
23:11:20	Slappay, Liz	ArrivePatient	Face Sheet Received
23:38:25	Franceschi, Heidi	ElapModified	VALL LZ Transport Patient ETA: 18m (21:56 PDT, 23:56 CST) ETE: 18m; Reason: Flight Following update.

PILOTS FLIGHT FOLLOWING CALL

Flight Details
 All Times in Central Standard Time
 Flight Following for En Route -> Receiving Facility
 Facility: 7855/251 7247
 572950/080/38MILES/18MCHILDRENS/4PO
 B7+30 ETE: 18m

Time	Person	Status	Message
23:38:25	Franceschi, Heidi	EnrouteToReceiving	Facility: 7855/251 7247 572950/080/38MILES/18MCHILDRENS/4PO B7+30 ETE: 18m
23:50:34	Slappay, Liz	ManifestConfirmed	Destination: CHMEMORIAL, Manifest: Waugh, Del (Pilot), Mann, William (Nurse), Battalo, Ron (Medic), ANGEL 1 Crew: Waugh, Del (Pilot), Mann, William (Nurse), Battalo, Ron (Medic) (confirmed by Liz Slappay)
23:52:46	Slappay, Liz	ElapProvided	Advised Receiving Facility: SECURITY-16 minute ETA (22:08 PDT, 00:08 CST)
23:53:43	Slappay, Liz	ElapProvided	Advised Receiving Facility: JUANITA - PICU-15 minute ETA (22:08 PDT, 00:08 CST)
00:07:34	Slappay, Liz	Note	ANGEL 1 NOT ANSWERING VOIP
00:09:54	Slappay, Liz	Note	STILL NO CONTACT WITH ANGEL 1
00:13:04	Slappay, Liz	Note	AURORA PD CALLED - ANGEL 1 CRASHED AT EOLA & LIBERTY IN AURORA - AIRCRAFT IS ON FIRE
00:14:24	Franceschi, Heidi	Note	CALLING CRAIG AOC
00:15:22	Davenport, Tanaya	Note	calling david brown sec - PER AURORA PD A1 HAS CRASHED AND IS ON FIRE. LIZ TOOK THE CALL
00:15:50	Franceschi, Heidi	Note	CALLING VICKY SPEC MAOC
00:16:50	Davenport, Tanaya	Note	CHRIS HETTER NOTIFIED
00:18:54	Slappay, Liz	Note	CALLING PHIL HUTH TO ADVS OF INCIDENT - CELL PHONE
00:21:09	Davenport, Tanaya	Note	PER CRAIG CALL JIM ADAMS
00:21:36	Franceschi, Heidi	Note	CALLING PHIL HOME - HE HAS BEEN ADVS
00:22:46	Franceschi, Heidi	Note	DR GALLEY CALLED IN
00:23:16	Davenport, Tanaya	Note	CALLING TONY BOONE - TO ADVS THAT -DOMM NO ANSWER
00:23:50	Franceschi, Heidi	Note	LOCATION IS EOLA & LIBERTY
00:25:42	Davenport, Tanaya	Note	CALLING MIKE BARBER- MAOC
00:27:38	Franceschi, Heidi	Note	DAVID BROWN HAS NOTIFIED ALL THE AOCs
00:30:51	Davenport, Tanaya	Note	CALLING VALLEY WEST TO ADVS - DR AT SENDING THAT ANGEL 1 HAS WENT DOWN
00:34:45	Davenport, Tanaya	Note	CALLING CHILDRENS TO ADVS THAT WE ARE DELAY - ER CN ERIC
00:51:44	Davenport, Tanaya	Note	773-880-3818 TX TEAM - MIA IS ASKING WHERE THE ANGEL WAS IN ADVS THAT THEY ARE DELAYED AT THIS TIME I WOULD CALL HER BACK

Flight Details
 All Times in Central Standard Time
 HITER, CHRIS CALLED IN FOR MORE INFO HE WAS TOLD TO CALL CRAIG AOC
 CALLING AURORA PD

Time	Person	Status	Message
00:52:41	Franceschi, Heidi	Note	HITER, CHRIS CALLED IN FOR MORE INFO HE WAS TOLD TO CALL CRAIG AOC
00:52:46	Bricker, Brian	Note	CALLING AURORA PD
00:52:55	Bricker, Brian	Note	ON HOLD
00:53:49	Bricker, Brian	Note	PER LORI DAVIS AT AURORA PD THEY ARE CURRENTLY SETTING UP COMMAND POST AT SCENE AND WILL CALL BACK WHEN THEY HAVE INFO INTERSECTION EOLA & LIBERTY
00:55:45	Bricker, Brian	Note	N41 45 99 // W88 14 55
00:56:43	Bricker, Brian	Note	LORI AT AURORA PD - STILL SETTING UP COMMAND CENTER - ASKED FOR CREW MEMBER NAMES - WILL CALL BACK
01:01:44	Bricker, Brian	Note	CALLING RUSH BASE TO ADVISE THEY ARE OOS
01:01:58	Franceschi, Heidi	Note	DR GALLEY CALLED IN SAID THAT THEY THOUGHT THAT THERE WAS A FEMALE ON BOARD AND I ADVS DR GALLE THAT THERE WAS 4 POB
01:02:59	Davenport, Tanaya	Note	NOTIFIED CRAIG THAT ALL AIR ANGLES BASES ARE OOS. HE IS AT BASE
01:03:31	Franceschi, Heidi	Note	MIA CALLED IN WANTING TO KNOW WHERE THE PATIENT IS. ADVS THAT THERE HAS BEEN AN INCIDENT AND WILL CALL BACK WHEN WE KNOW MORE FROM THE AURORA POLICE DEPARTMENT
01:09:09	Davenport, Tanaya	Note	TRANSFERRED KATHY PERRY TO JIM ADAMS
01:29:43	Franceschi, Heidi	Note	TRANSFERRED SGT WALLERS FROM AURORA PD TO JIM ADAMS (630)300-8830
01:34:09	Franceschi, Heidi	Note	INC # WITH AURORA PD 2008-25-724
01:36:40	Franceschi, Heidi	Note	CREW FROM 103 IS GOING TO BOLLINGBROOK IN THEIR PRIVATE VEHICLES. AMBUANCE WILL REMAIN AT BASE. CREW WILL HAVE NEXTELS CALLING RECEIVING
01:41:33	Franceschi, Heidi	Note	WAITING FOR CHARGE RN
02:06:50	Bricker, Brian	Note	MICHELLE TRANSFERRING ME TO DAWN THE ADMIN COORDINATOR
02:07:09	Bricker, Brian	Note	ADMIN COORDINATOR DAWN - ADVISED HER THAT WE BELIEVE THAT OUR AIRCRAFT HAS BEEN INVOLVED IN A CRASH BUT NOTHING IS CONFIRMED AS OF YET AND ASKED IF SHE IS THE POINT OF CONTACT FOR THE FACILITY AND SHE SAID "YES" - TO CONTACT HER CALL 773-880-4000 AND ASK THEM TO
02:08:36	Bricker, Brian	Note	
02:09:43	Bricker, Brian	Note	

Time	Unit	Resolution	Reason
02:40:31	Bricker, Brian	Note	
02:41:22	Bricker, Brian	Note	SGT. WALLER OF AURORA PD CALLED TO ADVISE THAT THEY ARE PROVIDING THE AIR ANGELS 877 NUMBER TO PEOPLE INQUIRING ABOUT INCIDENT PER REACH ADMIN - ACCIDENT CONFIRMED / 4 FATALITIES / ALL REACH AND AIR ANGELS BASES HAVE BEEN STOOD DOWN
02:48:36	Bricker, Brian	Note	Waypoint 'INCIDENT LOCATION' of type MiscLZ added to trip.
02:48:54	Bricker, Brian	Note	Waypoint 'INCIDENT LOCATION' of type MiscLZ removed from trip.
02:50:16	Bricker, Brian	EventModified	Transport Patient ETA: 2d 4h 42m (05:32 PDT, 07:32 CST) ETE: 2d 4h 42m; Reason: Update enroute ETA at MiscLZ; INCIDENT LOCATION based on unit's current location.
02:50:16	Bricker, Brian	Note	Waypoint 'INCIDENT LOCATION' of type MiscLZ added to trip.
02:50:23	Bricker, Brian	ArriveMiscWaypoint	Arrive Misc Waypoint
02:50:23	Bricker, Brian	EventModified	Transport Patient ETA: 1d 2h 29m (03:19 PDT, 06:19 CST) ETE: 1d 2h 29m; Reason: Update enroute ETA at Receiving; CHMEMORIAL
02:51:53	Bricker, Brian	Note	Admin override: CadResolution_ID changed from 0 to 10 CancellationReason_ID changed from 0 to 71
02:52:36	Bricker, Brian	Note	**IN ORDER TO CLOSE OUT CAD I HAVE TO ADVANCE THEM TO RECEIVING**
02:53:07	Bricker, Brian	EnrouteToReceiving	Destination: CHMEMORIAL, Manifest: Vaugh, Del (Phio); Mann, William (Nurse); Ballato, Ron (Medic); CHMEMORIAL
02:53:08	Bricker, Brian	ArriveReceiving	Destination: ANGEL 1 - BOLINGBROOK, Manifest: Vaugh, Del (Phio); Mann, William (Nurse); Ballato, Ron (Medic); Unit Status of ANGEL 1 changed from Committed to Available
02:53:10	Bricker, Brian	EnrouteToPost	Unit Status of ANGEL 1 changed from Committed to Available
02:53:10	Bricker, Brian	Note	1CS
02:53:12	Bricker, Brian	ArrivePost	Cad Completed
02:53:12	Bricker, Brian	CadCompleted	Cad Completed
02:53:32	Bricker, Brian	CadFinalized	Cad Finalized
21:13:59 10/15	ANGEL 1	Accepted	